

Flexible IT Solutions for your Business Needs

Asterisk is an open-source private branch exchange (PBX) software product. Like any PBX, it allows any number of attached telephones to make calls to one another, and to connect to other telephone services including the public switched telephone network (PSTN) and most Voice over IP (VoIP) protocols. It provides all of the standard PBX features and many additional features that are not available in your normal high-end PBX. Additional features such as voice mail delivery to e-mail, integration with customer relationship management systems and integration with database systems are standards in Asterisk and help broaden any organization's ability to communicate and compete in today's e-business world.



Why use Asterisk?

Lower operating cost: Your total cost of ownership will be lowered for your voice communications. If you have more than one office, VoIP allows inter-office telephony costs to be almost zero. Depending on your long distance use, you could notice a dramatic reduction in costs by routing long distance using VoIP instead of the PSTN. The more you use long distance, the greater your savings will be. Also, call management tools allow you to manage your telephony cost in real-time.

Improved productivity: Advanced telephony applications with web-based intuitive management can help you save time and provide increased accessibility to your employees. Customer services can be enhanced with: Built-in voice mail, call detail reporting, voice conferencing and computer telephony integration. These applications give your enterprise practical productivity enabling tools that will ensure a fast return on your investment.

Flexibility: Choose your platform. Asterisk can be installed on Windows or just about any variety of Linux operating system. You don't need a lot of horsepower or a lot of storage to run Asterisk. A variety of relatively low cost hardware can host an Asterisk system. Connect to just about any analog or digital communication system in the world. You are not locked in to any proprietary hardware including what telephones you wish to use. Use existing analog phones, use soft phones, buy new SIP phones or mix and match.

Features List

ADSI On-Screen Menu System	Alarm Receiver	Append Message	Authentication	Automated Attendant
Blacklists	Blind Transfer	Call Detail Records	Call Forward on Busy	Call Forward on No Answer
Call Forward Variable	Call Monitoring	Call Parking	Call Queuing	Call Recording
Call Retrieval	Call Routing (DID & ANI)	Call Snooping	Call Transfer	Call Waiting
Caller ID	Caller ID Blocking	Caller ID on Call Waiting	Calling Cards	Conference Bridging
Database Store / Retrieve	Database Integration	Dial by Name	Direct Inward System Access	Distinctive Ring
Distributed Universal Number Discovery	Do Not Disturb	e911	ENUM	
Fax Transmit and Receive (3rd Party OSS Package)	Local and Remote Call Agents	Flexible Extension Logic	Interactive Directory Listing	
Interactive Voice Response (IVR)	Privacy	Open Settlement Protocol (OSP)	Macros	Zapateller
Predictive Dialer	Remote Call Pickup	Remote Office Support	Overhead Paging	
Protocol Conversion	SMS Messaging	Spell / Say	Roaming Extensions	
Route by Caller ID	Talk Detection	Text-to-Speech (via Festival)	Streaming Media Access	
Supervised Transfer	Transcoding	Trunking	Three-way Calling	
Time and Date			Voip Gateways	
Music on Hold	Voice mail:			
Music on Transfer:	• Visual Indicator for Message Waiting			
• Flexible Mp3-based System	• Stutter Dial tone for Message Waiting			
• Random or Linear Play	• Voice mail to e-mail			
• Volume Control	• Voice mail Groups			
	• Web Voice mail Interface			

APOGEE SUITE™

INTEGRATION SOLUTIONS

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Integration of the best of breed Open Source Solutions makes the Apogee Suite a more versatile solution for many businesses, schools, and enterprise installations. Taking advantage of Asterisk the Open Source PBX and weaving it into your everyday collaboration makes perfect sense and lowers the Total Cost of Ownership and your bottom-line!

APOGEE SUITE™ CALL MANAGEMENT SOLUTIONS

Asterisk is all about providing professional Voice Over Internet Protocol (VoIP) solutions that are cost effective, and feature packed Asterisk includes a:

- Rich User Experience
- Dynamic Architecture for Participation
- Collective Intelligence and Trust
- Cost Effective Scale out Solution
- Integrated and Coupled System using Apogee Suite

WHAT ARE THE BENEFITS

- Increased User Adoption
- Reduced Cost
- Reduced Time to Deployment
- Zero footprint client
- Reduced Risk
- Reduced Time
- Reduce search and discovery time
- Can be hosted by Tejas Technologies
- Installed on your servers, supported by Tejas Technologies Inc.